American Girl® Order Form

To be completed by purchaser: Girl's birth date: ____ / ____ / ____

Email address: _____
(Fill in to receive order information, updates, and web-exclusive offers.)

Billing Address:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Our Promise

We promise to never stop believing in the unlimited potential in all girls. We're dedicated to creating products, services and experiences that help boost confidence, ignite creativity, and fuel connections. It's our job to remind the girls–and the world–how strong, brilliant, and brave they can be.

Our Guarantee

We hope that you and your girl love your purchase from American Girl. If for any reason you don't, we'll try to find a way to make it right–with an exchange, merdhandise credit, or refund within two years of purchase. Be assured we'll do our very best to take care of you, but from time to time we will not accommodate a return.

Ship to #	Product code	Product name	Size	Qty.	Gift wrap (√)	Price (ea.)	Subtotal
					☐		
					☐		
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Shipping & processing fees

Order total	Standard
Up to $40	$5.95
$40.01 – $80	$8.95
$80.01 – $120	$12.95
$120.01 – $150	$16.95
$150.01 – $200	$19.95
$200.01 – $250	$22.95
$250.01 – $300	$25.95
$300.01 +	$28.95

Rush shipping

Allow 1 additional day for processing. Sorry, not available for APO/FPO addresses.

3 Business Days
Add $15 to the standard shipping rate at left.

2 Business Days
Add $20 to the standard shipping rate at left.

Canada express shipping
Add $10 to the standard shipping rate at left. Canada Express is faster, but is not guaranteed. Orders will arrive 2 days faster than standard shipping.

Sales tax:

Sales tax is applied to shipments to the following states:

AL, AZ, CA, CO, CT, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, NC, ND, NE, NJ, NV, NY, OH, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI

Merchandise total	
Shipping and processing fees (see chart at left)	
Rush-shipping charges (see chart at left)	
Gift-wrapping charges ($6.00 per item, unless otherwise noted)	
Subtotal	
Sales tax (at left)	
Order total (US currency only; do not send cash.)	

Payment Method:

Invoice will be mailed to purchaser as order confirmation. Enclose your personal check, gift card, or money order, or provide credit card information as indicated below. Make checks payable to **American Girl.**

- ☐ Check
- ☐ Gift card (19 digits)
- ☐ American Express (15 digits)
- ☐ Money Order
- ☐ MasterCard (16 digits)
- ☐ Discover/Novus (16 digits)
- ☐ Visa (16 digits)

CID number or gift card PIN code: ☐☐☐☐ (1 2 3 4)

Credit card number: ☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐☐ (1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19)

Expiration date: ☐☐ – ☐☐ (Month – Year)

Signature of authorized buyer

Please note the warnings and cautions on our products and packaging. For more information, please call American Girl Customer Service at 800-845-0005 or visit our website at americangirl.com.

Mail form to:

American Girl, Mail Order Processing Dept.
P.O. Box 620190
Middleton, WI 53562-0190

Bitty Baby™/WellieWishers™ Dress Like Your Doll™ clothes

	Sizes	Height
Small	3	37
Medium	4 5	40 43
Large	6 6X	46 48
X-Large	7	50-52

All other Dress Like Your Doll™ clothes

	Sizes	Height
X-Small	6	46
Small	7 8	50-52 52-54
Medium	10 12	54-56 56-58
Large	14 16	58-60 60-62
X-Large	18 20	62-64 64-66

If you have questions about size or fit, call 800-845-0005 or visit americangirl.com/sizechart.

QUESTIONS AND COMMENTS:
Email service@americangirl.com, call 800-845-0005, or write American Girl, Attn: Customer Service. P.O. Box 620497, Middleton, WI 53562-0497. Please note that all comments become the property of American Girl.

INFORMATION:
We are not responsible for order delays resulting from checks with insufficient funds, declined credit cards, or orders submitted with insufficient information. Money orders and checks are valid for US mail orders only. Sorry, we cannot accept cash or purchase orders. Although we strive for accuracy, actual products may not be identical to items shown. Unless noted, dolls, outfits, and accessories are sold separately. Dolls cannot always be posed or hold accessories as shown. We reserve the right to limit quantities or refuse orders for any reason. Not all American Girl products are featured in every catalogue. Ear piercing costs $16 and is available for 18" Truly Me™ dolls at the time of purchase and through the Doll Hospital.

SHIPPING:
Our goal is to carefully ship your order to its destination as quickly as possible. Our shipping and processing fees include the cost of processing your order, handling and packaging your products, and delivering them to the designated recipient(s). To estimate standard delivery times, call or order online. To ensure delivery by a certain date, we recommend using rush delivery options. In most cases, we ship to P.O. Boxes, APOs/FPOs, US territories, Alaska, and Hawaii by First Class Priority Mail. For international rates, e-mail us at intlservice@americangirl.com, fax 608-828-4790, or call 608-831-5210 from outside the US.

SHIPPING TO CANADA:
All shipments are sent via Pitney Bowes Ground. Express shipping available for an additional charge. Some products cannot be shipped outside the United States. Unless exempt, all goods entering Canada are subject to Canada Delivery fees (comprised of applicable duties, taxes and brokerage fees). These fees are paid to our company when the order is placed. Taxes and fees are accurately calculated during order entry, based on product and destination. All prices listed are in US currency.

RETURNS AND EXCHANGES:
Follow the instructions on the back of the packing slip enclosed with your order. Allow a minimum of two business days for your request to be processed upon receipt. A refund or credit will be issued for the purchase price, or the current list price if the purchase price cannot be verified. We do not accept returns COD.

GIFT WRAPPING:
We're happy to gift wrap any of your items at a cost of $6 each, unless otherwise noted. Most products arrive in custom bags or gift boxes at no extra charge.

CATALOGUE MAILINGS:
To send us an address change, remove your name from our mailing list, or request that your name not be shared with other companies: e-mail preferences@americangirl.com, call 800-845-0005, or write: American Girl, Attn: MOP Dept., P.O. Box 620497, Middleton, WI 53562-0497. To remove your name from ALL mailing lists, write: Mail Preference Service, Direct Marketing Association, P.O. Box 643, Carmel, NY 10512-0643.

MAIL ORDERS:
Send full billing and shipping address information, order information (see grid above), daytime phone number, and payment information (credit card number with expiration date, gift card, check, or money order) to: American Girl, MOP Dept., P.O. Box 620190, Middleton, WI 53562-0190. Checks are cleared electronically.